

GENERAL CONDITIONS

Applicability

These conditions apply to individuals, institutions, companies and tour operators who use the services of We See Stars. Adaptations to these conditions are only possible if they have been explicitly agreed in writing in advance.

All bookings are subject to Dutch law.

Payment terms

Payment must be made prior to the guided tour. If this is not the case, We See Stars is no longer bound to the agreements and any confirmations already issued, unless otherwise agreed in writing in advance. No rights can be derived from the prices on the website.

Registration for a guided tour by We See Stars is binding. Once the confirmation and invoice have been received, the booking is considered definitive. The legal cooling-off period (right of withdrawal) after booking a guided tour does not apply. An agreement is therefore concluded with the receipt of the confirmation and invoice.

We See Stars is only obliged to provide the service after you have received the confirmation with invoice and the payment has been transferred.

Booking conditions

A group consists of a maximum of 15 persons per guide (including children).

The times as stated on the confirmation are binding. If you arrive too late, it will not be possible to extend the tour beyond the agreed end time.

Warranty

Because this is a charity fundraiser, the ticket is not refundable if the booked tour is cancelled.

Force majeure

In the event of force majeure beyond the customer's control (calamity in the museum, illness of the tour guide, etc.), We See Stars will do its utmost to offer an equivalent replacement in consultation with the customer. However, no rights can be derived from this.

Liability

Participation is at your own risk. We See Stars accepts no liability for material or immaterial personal damage of participant(s) incurred during a tour or for damage caused by participant(s) to third parties during the tour.

www.weseestars.org